

We at BOX Hairdressing aim to provide you with a safe environment that complies with guidelines issued by Government.

Please read the below carefully, we have worked hard to ensure our salon has put all necessary measures in place. If you have any questions, concerns or believe we may have missed something please let us know as soon as possible.

Thank you.
The BOX Team

Our salon

- We have undertaken a thorough review of our salon & services.
- We have extended our opening hours and divided our teams into shifts whilst ensuring we retain social distancing
- We have rearranged the salon space to adhere to social distancing guidelines and installed safety screens where needed
- Every surface will be cleaned regularly and wiped with the appropriate sanitiser between each appointment
- All items of equipment will be disinfected before and after every use
- Disposable facemasks, gowns and towels will be used at all times. PPE packs will be provided by BOX to each client for a small fee
- We will ensure adequate ventilation throughout the salon, with doors and windows left open where possible
- **We will not be serving refreshments**
- **We will not have magazines in the salon**

Our team

- All team members are trained to care for our clients in a safe, hygienic and professional manner
- Our team will wear gloves, masks and aprons on the salon floor and all team members will wash their hands before and after every client interaction
- We have agreed social distancing for our team in communal staff areas
- Staff have been briefed to not attend the salon if they have a temperature, or are feeling unwell or if any person in their household is unwell or is self-isolating

Our professional services

- We have reviewed our client menu and removed any services that we feel will be unsafe at this time
- PPE will be replaced after every client
- Unfortunately personal consultations with new clients will not be available for the foreseeable future, therefore we are unable to accept any new colour clients at this time
- In-salon consultations will be done at the styling station and via the mirror to minimise face-to-face interaction

Client arrival & reception

- You must pre-book your appointment, we will not be accepting walk-ins
- Clients will be asked to wait outside the salon ahead of their appointment. They will be allowed to enter the salon one by one and shown to their allocated station
- Please arrive 5 minutes before your appointment to keep timings prompt
- Arrive to your appointment with clean hair, we will offer only one shampoo vs the usual two in order to keep timings prompt and efficient
- Hand sanitiser must be used on entry to the salon
- Client belongings must be kept to a minimum
- We ask that clients attend their appointments alone
- A screen has been installed at reception
- We ask that you pay using card or cashless means. We will not be accepting cash.
- Waiting areas will be arranged outside in the salon courtyard and within the reception area to adhere to social distancing

We ask you, our clients to

- Arrive at the time agreed to maximise social distancing
 - Arrive with clean hair
 - Wear the face mask provided by us as you enter the salon
 - Wash your hands or use hand sanitisers before and after each service
 - **Not come to the salon if you or anyone you live with is unwell or self-isolating**
 - Contact us and re-arrange your appointment, at no additional cost, if you have a temperature, or are feeling unwell; or if any person in your household is unwell or is self-isolating
 - Call the salon or speak with a member of the team if you have any additional concerns
-